

Portlander Christmas Day Buffet 2026– Booking Terms & Conditions

Booking & Payment

- All Christmas Day Buffet bookings must be paid in full at the time of booking.
- A booking is not confirmed until full payment has been received.
- By completing your booking, you agree to these Terms & Conditions.

Your Ticket Includes

Each ticket includes:

- A reserved **2-hour buffet dining session** at the time shown on your booking confirmation.
- Unlimited soft drinks, juice, tea and coffee.
- House beer and house wine for guests aged 18 years and over. Valid photo ID may be requested.
- Responsible service of alcohol applies at all times.

Additional Beverages

Spirits, premium wines, sparkling wines, cocktails and other alcoholic beverages are not included in the ticket price and are available for purchase separately.

Arrival Time

Please arrive at least 10–15 minutes before your allocated seating time. Late arrivals may result in a shortened dining experience as all sessions conclude at their scheduled finishing time.

Dietary Requirements

Every effort will be made by our chef to cater for all dietary requirements, however as Rydges Wellington does not have a specific kitchen allocated for allergen free or intolerance free production, we cannot guarantee the complete omission of ingredients including peanuts, tree, nuts, wheat, seafood, soybean, gluten and milk products from prepared meals. You are responsible for ensuring all event attendees who indicate dietary requirements, (including allergens and intolerances) are clearly informed of this.

Cancellations & Refunds

As Christmas Day is a special event with limited seating and advance purchasing of food and staffing, the following cancellation policy applies:

- Cancellations made **30 days or more** before Christmas Day will receive a full refund.
- Cancellations made **14–29 days** before Christmas Day will receive a 50% refund.
- Cancellations made **less than 14 days** before Christmas Day are non-refundable.
- No refunds will be given for failure to attend ("no-shows"), late arrivals, or if you choose to leave before the end of your session.

Bookings may be transferred to another guest at no additional charge up to 48 hours before the event, subject to notifying us of the new guest details.

If We Need to Cancel or Change Your Booking

If we need to cancel the event or are unable to provide the Christmas Day Buffet as booked, you will be offered an alternative booking (where available) or a full refund of the amount paid.

Nothing in these Terms & Conditions limits or excludes your rights under the Consumer Guarantees Act 1993, the Fair Trading Act 1986, or any other rights you may have under New Zealand law.

Responsible Service of Alcohol

Alcohol will only be served to guests aged 18 years or over. Valid identification may be requested. We reserve the right to refuse service of alcohol to any person in accordance with the Sale and Supply of Alcohol Act 2012.

General

We reserve the right to refuse entry or service to any person whose behaviour is abusive, threatening, intoxicated, or likely to compromise the safety or enjoyment of other guests.

Prices are in New Zealand Dollars (NZD) and include GST.